

Access Simplified Meet Your Neurocrine Access Support Team

Neurocrine Access Support provides dedicated support throughout the treatment journey with CRENESSITY.



Care Coordinator

A dedicated professional who serves as a single point of contact for you, your office, and your patients.



Regional Patient Access Manager (RPAM)

An integrated part of the Neurocrine field team trained to support you and your office with complex access situations.

How your team supports you with PAs, reauthorizations, and beyond

Care Coordinator	RPAM
First point of contact	Complex coverage situations
Day-to-day access needs	Insurance-specific challenges
Benefit verification	Escalated cases
Financial enrollment support	Appeals strategy



Scan or visit the **Neurocrine Access Support website** for useful access resources, including PA and appeals templates, and more information about the program.

Call your RPAM when:



I need help understanding common PA criteria

I need help understanding next steps after denial of a PA request

My patient's appeal was denied

I'm unsure how to approach reauthorization

I have a complicated insurance issue



Your RPAM can assist with:



Coverage challenges

- Interpret payer policies
- Discuss difficult or uncommon coverage scenarios
- Assist with escalated cases



Appeals

- Review denial rationale
- Discuss next steps
- Help identify supporting documentation



Reauthorizations

- Understand insurance-specific requirements
- Alert offices early to begin preparing for reauthorization

Your Care Coordinator and RPAM, alongside PANTHERx Rare specialty pharmacy, work together to provide coordinated support throughout the patient access journey.



Want to connect with an RPAM?

Reach out to your Neurocrine Sales Representative or call Neurocrine Access Support
1-855-CRNSITY (276-7489), 8 AM to 8 PM ET, Monday through Friday